



Companion Animal Association of Arizona, Inc.

Pet Therapy Code of Conduct

Companion Animal Association of Arizona, inc (CAAA) is committed to the highest ethical standards in all activities and for all volunteers, officers and directors. This commitment extends to personal conduct of CAAA pet therapy volunteers, as they provide services and represent the organization in public, as follows:

1. I will respect the dignity, values, and opinions of those we serve as well as fellow CAAA members.
2. I am committed to positive and constructive forms of interaction.
3. I will do nothing to violate the trust of those with whom we work and serve.
4. I will not disclose confidential information about the organization or those we serve. In particular, I will respect the privacy and confidentiality of the facility residents with whom I interact.
5. I will present my CAAA pet therapy animal in good health, temperament, well groomed, and displaying its ID badge.
6. I will be responsible for my pet's actions.
7. I will conduct my therapy visits according to CAAA's Rules and Regulations as well as any applicable policies and procedures of the facility that I am visiting.
8. I understand that in order to represent myself as a CAAA member and my animals as CAAA certificated, I must remain a current member of the organization and submit all required paperwork as requested, including but not limited to the annual pet therapy renewal and all related forms (*e.g., annual health form, visit logs*) for each animal.
9. I understand that I am to only represent as CAAA certified, those animals which have been: tested in accordance with CAAA policies and procedures; formally endorsed as such; and are in good standing with the organization (*i.e., current with all required paperwork*).
10. I will not misrepresent my CAAA certified animal as a service animal in order to obtain special privileges (*e.g., admittance to restricted public areas*).
11. I understand that I will be covered with the organization's insurance only when I am using a CAAA certified animal that is good standing with the organization to: (1) represent CAAA at the specific request of the organization; and/or (2) make pet therapy visits to the host facility to which I have been assigned by CAAA and.
12. I understand that I am a CAAA ambassador and will conduct myself with dignity, safety and consideration of others in all actions in behalf of the organization.

Signature _____ date _____